

Elevation Railing Transferable Limited Lifetime Warranty

Who is covered:

- The limited lifetime warranty covers single-family residential properties only. This limited warranty extends to the original purchaser and one (1) individual transferee as specified herein.
- A twenty (20) year limited warranty covers any other type of building or property including those owned by corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums, homeowner associations, cooperative housing arrangements and apartment buildings. The warranty period will be twenty (20) years following the original date of Product purchase.

What is covered: RDI Railing warrants that its aluminum railing products (“Product”) will be free from defects in material and workmanship for the warranty period. This limited warranty is valid beginning on the date of Product purchase.

RDI Railing warrants the Product against peeling, flaking, rotting, chipping, cracking, blistering, splintering, corrosion and rusting, structural damage due to weather influences, or abnormal discoloration/fading* under normal atmosphere and weather conditions, fungal decay, or wood boring insects.

**After prolonged exposure to outdoor environments, all products will experience some gradual fading over time and is considered normal (up to a standard variation determined by Delta E color measurement, not to exceed Delta 5). Degrees of fading vary depending on geographical location, air pollution, exposure, and other factors.*

Cable Fittings – Limited Warranty

Who is covered:

- A ten (10) year limited warranty covers any type of building or property including those owned by corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums, homeowner associations, cooperative housing arrangements and apartment buildings, and single-family residential properties.
- The warranty period shall begin the date of Product purchase.

What is covered: RDI Railing warrants that its cable rail fitting products (“Product”) will be free from defects in material and workmanship for the warranty period. RDI Railing warrants the Product against cracking, peeling, blistering, or abnormal discoloration/fading* under normal atmosphere and weather conditions.

- Cable Fittings products include: Cable Rail, Cable Carriages, Cable Tensioners

**After prolonged exposure to outdoor environments, all products will experience some gradual fading over time and is considered normal (up to a standard variation determined by Delta E color measurement, not to exceed Delta 5). Degrees of fading vary depending on geographical location, air pollution, exposure, and other factors.*

Cleaning and protecting this product are required to maintain this product warranty. Use a stainless-steel cleaner and protectant like E-Z Clean Cable Cleaner and Protectant or equivalent every 6 months. For areas within 1 mile of salt or brackish water every 3 months is required. Failure to clean the product in accordance with these requirements will void this warranty.

This limited warranty is valid beginning on the date of Product purchase.

For Both Aluminum Railing and Cable Fittings:

What this warranty does not cover: This limited warranty does not cover damage resulting from: misuse, abuse, improper storage or handling, improper installation, other cable railing products and accessories that are not manufactured by RDI Railing, or manufactured for specific use in cable railing applications; impact of foreign objects, failure or corrosion resulting from environmental conditions, fire, earthquake, flood, lightning, hail, hurricane, tornado, high winds or other casualty or act of God; movements, distortion, collapse or settling of ground or structure on which the railing is installed; weathering/discoloration due to UV or temperature; pollutants and chemicals including pool and ice removal chemicals; staining from foreign substances; exposure to salt water if proper care and maintenance is not adhered to. This limited warranty does not cover costs of removal or disposal of product, or reinstallation of replacement product, except as provided above.

What RDI Railing does to remedy the problem: Should your RDI Railing product prove defective under warranty, visit the website or call the phone number listed below. RDI Railing requires written notice or phone call within thirty (30) days of discovering the defect and you must show original proof of purchase receipt. You will be required to provide to RDI Railing pictures and/or samples of the defective Product. If it is determined by RDI Railing, in its sole discretion, the Product has a manufacturer defect in material or workmanship, RDI Railing will repair or replace with new or equivalent products. If the Product is discontinued, RDI Railing will repair or replace the Product with a product in comparable quality or price range. RDI Railing reserves the right to discontinue or modify any of its products, including the color of its products without notice to the purchaser. RDI Railing does not warrant that any replacement material will match or be identical to the original Product as replacement products may vary in color or gloss in comparison to the original Product as a result of normal weathering.



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Registration: To activate this warranty, fill out the product registration form on the website listed below, or mail the completed registration card to RDI Railing. Registration of Product must be within thirty (30) days from date of Product purchase for warranty to be valid.

Except as expressly set forth in this warranty, RDI RAILING HEREBY EXPRESSLY DISCLAIMS ANY REPRESENTATION, WARRANTY, PROMISE, GUARANTEE OR OTHER ASSURANCE OF ANY KIND, EXPRESS OR IMPLIED, ORAL OR WRITTEN, STATUTORY OR OTHERWISE, RELATING TO THE PRODUCT. STATE LAW WILL DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT YOU MAY SEEK A REMEDY UNDER THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

NO DISTRIBUTOR, DEALER OR OTHER PERSON IS AUTHORIZED BY RDI RAILING TO CHANGE THIS WARRANTY OR TO MAKE ANY ADDITIONAL REPRESENTATION, WARRANTY, PROMISE, GUARANTEE OR OTHER ASSURANCE ON BEHALF OF RDI RAILING RELATING TO THE PRODUCT. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY STATE TO STATE.

LIMITATION OF LIABILITY: THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND RDI RAILING'S ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. RDI RAILING'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL RDI RAILING BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

THIS WARRANTY IS VALID ONLY IN THE UNITED STATES AND CANADA.

This warranty is effective for products purchased after January 1, 2023.

This warranty can also be found online at rdirail.com/warranty

To register your product, visit rdirail.com

In case of a warranty claim, call 1-800-336-2383